

Patient Participation Group Newsletter May 2018

1. Privacy Policy - Updated

We would like to inform you that we have updated our Privacy Policy. The updated policy will take effect immediately in preparation for the General Data Protection Regulation (GDPR), a new data protection law that comes into force on May 25th 2018.

We will continue to hold and use your personal data responsibly, and the update will help you better understand why we collect information and how we use it. Please visit www.scottparksurgery.co.uk to read our Privacy Policy.

2. PPG Fundraising for Audio Hearing Loop

The Patient Participation Group (PPG) is raising funds to purchase a Mobile Hearing Aid Loop System to benefit those patients with hearing difficulties. The cost of the unit is in the region of £165.00.

A voluntary donation box is available in the Practice waiting areas for anyone who would like to make a donation to the cause.

All donations will be gratefully received to enable us to reach our goal.

3. NHS Wi-Fi

Free NHS Wi-Fi is now available at Scott Park Surgery.

Internet access will be granted through an NHS.UK landing page which will host national healthcare information alongside locally generated content from the general practice or CCG, such as, information about local clinics and health services. Patients can use the service to access and download health apps, browse the internet and look up health and care information.

Patients will be able to connect to the Wi-Fi via their mobile devices (smart phone, tablets etc.). They will be required to register the first time they connect to the Wi-Fi by entering their names and email address. The personal information patients provide is for registration purposes only and the CCG will not process the information for any other use.

Patients will have to tick a box to acknowledge that they give permission for their personal information to be recorded. Subsequent connection to the Wi-Fi within the practice will require no further registration but the username and email will be required for login if they have disabled their device MAC address from being recorded.

Necessary precaution has been taken to ensure that the Wi-Fi is secure. Content filtering is based on the Internet Watch Foundation standard (www.iwf.org.uk). The Wi-Fi has also been configured as a Family Friendly Zone (FFZ) and as such only materials that can be viewed by all age groups are allowed.

This NHS wireless is not certified for sensitive, personal and clinical data hence staff are advised not to use the GP Wi-Fi for any patient or staff personal sensitive data.

4. DNA Appointments

The surgery is still experiencing Patients not attending their appointments.

It would be most appreciated if you would contact the surgery if you are unable to keep the appointment so that the slot can be allocated to someone else.

5. Online Services

Please contact the surgery if you wish to have online access to booking doctor appointment, repeat prescription requests and / or view detailed coded records.

The government target to meet by 31/3/19 is at least 20% of its patient list size. At present, we have managed to reach 11%.