

## Scott Park Surgery

### Patient Participation Group Newsletter January 2014

#### **1. Patient Participation Group**

We had our first Practice Patient Participation group meeting on 14<sup>th</sup> January 2014.

Mrs Nicola Brailey was unanimously elected as the Chairperson. Mrs Pamela Savage and Mr John Savage volunteered to represent Scott Park Surgery at the Practice Participation Group Forum facilitated by Southend Clinical Commissioning Group (CCG). Mrs Brailey and Mrs Marisa Bradley are joint secretaries to the Group until a more suitable person is found. Mrs Beryl D'Ath and Mr Kenneth D'Ath are also members of the group but were unable to attend on that particular day. We are still looking for members to join the group. If you want to find out more, or are interested in joining the group, please give your name and email address to one of the receptionists and we will get in touch.

#### **2. Summary Care Record**

A Summary Care Record is an electronic record which contains information about the medicines you take, allergies you suffer from and bad reactions to medicines you have had. Having this information stored in one place makes it easier for healthcare staff to treat you in an emergency or when your GP Practice is closed.

Patients are automatically opted in unless they decide to opt out. If you want to opt out of the Summary Care Record, please inform one of the receptionists.

#### **3. Care.Data Programme**

Patients would have received information by post regarding the Care.Data Programme by now. Please read the information carefully. Patients will be automatically opted in unless they decide to opt out. If you wish to opt out of the Care.Data Programme, please kindly inform one of the receptionists. You can get more information regarding this programme by visiting the NHS Choices website at [www.nhs.uk/caredata](http://www.nhs.uk/caredata) or call the dedicated patient information line on 0300 4563531.

#### **4. Surgery Website**

The surgery website has been available since September 2013. The address is: [www.scottparksurgery.co.uk](http://www.scottparksurgery.co.uk)

#### **5. On-Line Access for Appointments.**

Patients can now book GP appointments on-line. This system went live in September 2013. If you want to find out more, please visit our website or speak to one of our receptionists.

## **6. On-Line Access For Repeat Prescriptions**

You can also request repeat prescriptions on-line. This system also went live in September 2013. If you want to find out more, please visit our website or speak to one of our receptionists.

## **7. Practice Survey**

The Practice has performed a Friends & Family test survey in November and December 2013. The survey is to ask 'how likely are you to recommend our GP Practice to friends and family?'

There were 258 replies. The results were very positive with 94% answering 'extremely likely' or 'likely'. Details of the survey report are available on our website.