Please read the 'It's your choice' information leaflet & the practice guidance BEFORE completing form

### Scott Park Surgery

# Consent to proxy access to GP online services

**Note**: If the patient does not have capacity to consent to grant proxy access and proxy access is considered by the practice to be in the patient's best interest section 1 of this form may be omitted.

#### Section 1

I,..... (name of patient), give permission to my GP practice to

give the following people ..... proxy access to the online services as indicated below in section 2.

- I have not been coerced on this proxy access but if I think that I may come under pressure to give access to someone else unwillingly I will contact the practice as soon as possible.
- I reserve the right to reverse any decision I make in granting proxy access at any time.
- I understand the risks of allowing someone else to have access to my health records.
- I have read and understand the information leaflet provided by the practice

| Signature of patient | Date |
|----------------------|------|
|                      |      |

#### Section 2

| 1. | Online appointments booking    |  |
|----|--------------------------------|--|
| 2. | Online prescription management |  |

### Section 3

I/we...... (names of representatives) wish to have online access to the services ticked in the box above in section 2

for ..... (name of patient).

I/we understand my/our responsibility for safeguarding sensitive medical information and I/we understand and agree with each of the following statements:

| 1. I/we have read and understood the information leaflet provided by the practice and agree that I will treat the patient information as confidential   |   |        |  |
|---|---|--------|--|
| 2.  | 2. I/we will be responsible for the security of the information that I/we see or download |        |  |
| 3. I/we will contact the practice as soon as possible if I/we suspect that the account has been accessed by someone without my/our agreement  |   |        |  |
| <ol> <li>I/we will NOT share the patient's medical details with anyone without the patient's<br/>consent</li> </ol>   |   |        |  |
| 5. If I/we see information in the record that is not about the patient, or is inaccurate, I/we will contact the practice as soon as possible. I/we will treat any information which is not about the patient as being strictly confidential |   |        |  |
| Sigr  | nature/s of representative/s  | Date/s |  |

### Please now complete the patient's details overleaf.

### The patient (This is the person whose records are being accessed)

| •                |               |
|------------------|---------------|
| Surname          | Date of birth |
| First name       |               |
| Address          |               |
|                  |               |
|                  | Postcode      |
| Email address    |               |
| Telephone number | Mobile number |

## The representatives

(These are the people seeking proxy access to the patient's online records, appointments or repeat prescription.)

| Are you also a patient of Scott Park Surgery? | Are you also a patient of Scott Park Surgery? |  |
|---|---|--|
| YES / NO (please delete as appropriate)       | YES / NO (please delete as appropriate)       |  |
| Surname                                       | Surname                                       |  |
| First name                                    | First name                                    |  |
| Date of birth                                 | Date of birth                                 |  |
| Address                                       | Address (tick if both same address □)         |  |
| Postcode                                      | Postcode                                      |  |
| Email   | Email   |  |
| Telephone                                     | Telephone                                     |  |
| Mobile  | Mobile  |  |

Please submit this completed application form along with both the patient and the representative/s' photo identification (i.e. photo driving licence, passport or bus pass) to reception. A copy of the ID will be taken but NOT scanned into clinical record.

Please collect the login details in person allowing 3-5 working days (if not requesting for detailed coded record access) or 21 days (if medical record access is required) to process.

# For practice use only

| <u>To be completed by Reception Staff</u>   |  |  |  |  |  |
|---|--|--|--|--|--|
| Copy of patient's photo identification taken: Passport Photo Driving Licence Other                          |  |  |  |  |  |
| Copy of representative/s photo identification taken: Passport Photo Driving Licence Other                   |  |  |  |  |  |
| Patient's Contact Details Updated on Computer: Telephone & Mobile Phone Numbers  Email Address              |  |  |  |  |  |
| Register Patient for Patient Access on SystmOne+ Instructions & Login details printed $\square$             |  |  |  |  |  |
| Proxy access authorised by Dr Ng Date   |  |  |  |  |  |
| Level of record access enabled:<br>No Care Record Access  Core Summary Care Record Core Summary Care Record |  |  |  |  |  |
| Staff Name & Signature: Date  |  |  |  |  |  |
| <u>To be completed by Patient's Representative/s</u>  |  |  |  |  |  |
| Signature of Representative/s//   |  |  |  |  |  |
| Date of login details collected:  |  |  |  |  |  |
| To be completed by Reception StaffApplication form to fileIDs seen  |  |  |  |  |  |