

Scott Park Surgery
Patient Participation Group Newsletter December 2019
(Accessible version)

Medical Emergencies should dial 999

Christmas and New Year GP and nurse appointments

for patients registered at any GP practice in Southend will be available on the following days at 2 hubs.

To book appointment on the day - Telephone : 01702 742102 (Commisceo Extended Access Hub)

25 December 2019: 09:00 to 15:00

26 December 2019: 09:00 to 15:00

1 January 2020: 09:00 to 15:00

Appointments will be held at:

Queensway Surgery, 75 Queensway, Southend -on-Sea SSI 2AB

Advanced appointments for these days can be booked via Scott Park Surgery

26 December 2019: 09:00 to 15:00

1 January 2020: 09:00 to 15:00

Appointments will be held at:

North Shoebury Surgery, Frobisher Way, Shoebury, SS3 SUT

Patients requiring a home visit should contact the NHS 111 Service

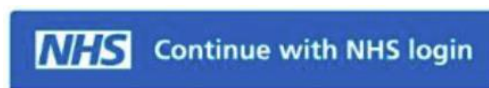
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[Make the most of the NHS App](#)

The new NHS App provides a simple and secure way for patients to access a range of NHS services on their smartphone or device. Patients of Scott Park Surgery are now able to download the NHS App where they can book appointments, request prescriptions and view medical records. The app doesn't change the online services that are already available.

[Guidance on NHS login](#)

NHS login is the single secure login that enables you to swiftly access health and social care apps and websites wherever you see the NHS login button.



Patients create an NHS login when they register to use the NHS App. They can also create and use their NHS login in a range of other websites and apps. The new guidance link [View the guidance](#) explains the simple three-step process that patients follow to create an NHS login.

Patient Participation Group (PPG)

Scott Park Surgery is looking for patients to sign up to become members of the PPG.

Meetings are generally held 2 - 4 times a year; about 1.5 – 2 hours duration and are used to identify:-

1. How the surgery is operating.
2. Feedback to the surgery from member's views.
3. Allows the practice to put forward its proposed aims and targets for the future to the group.

If you think you can assist in any way please contact the surgery.

Scott Park Surgery and its PPG Committee would like to wish everyone a Merry Christmas and a Happy Healthy 2020!