LET THE PRACTICE KNOW YOUR VIEWS

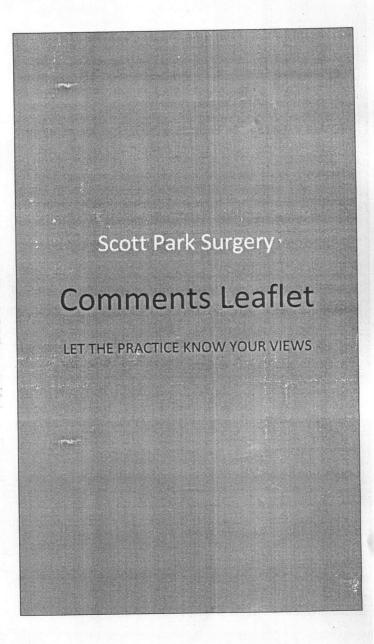
Scott Park Surgery is always looking for ways to improve the services it offers to patients. To do this effectively, the practice needs to know what you think about the services you receive. Tell us what we do best, where we don't meet your expectations plus any ideas and suggestions you may have. Only by listening to you can the practice continue to build and improve upon the service it offers.

TELL US ABOUT OUR SERVICE BY COMPLETING THE COMMENTS FORM IN THIS LEAFLET

- Could you easily get through on the telephone?
- Did you get an appointment with the practitioner you wanted to see?
- Were our staff helpful and courteous?

A suggestion box is available in the waiting area and we like to hear both positive and negative comments from our patients.

	COMMENTS FORM
Name: 📈	G.
Telephone:	
Date of com	ment: 30 . 5 . 2014
Details: 3	I have only praise for
	regary, lar really
grate ful	? that Dy Nig is my doctor,
	e nurse and receptionists
	so helpful and polite
and fr	endly. I used to be
really	nenous before a doctor's
	nent but now feel at
	n the knowledge that not
only w	ill I get the post pocions
advice	and service, but lan also
	an a human being. Gore
are the	days when you had
	at through fiere often
re cep hi	omists and than extrem
Made	to lead stepid by
	octor. Thank you all.
1 149	** ** ** ** ** ** ** ** ** ** ** ** **
Signed:	lo.a.



(Revised October 2013)