

Scott Park Surgery

Patient Participation Group Newsletter May 2017

1. **Clinical System Changeover**

Scott Park Surgery is moving over to a new clinical system on 07 July 2017.

As a result of this you will only be able to book appointments up to 11 July 2017.

If you require any appointments after this date, please ring the surgery from 07 July 2017.

In addition, you **will not be able to access the Patient Access service from mid-June**. Please hand in your medication request at the reception during the migration period.

Once the new system is active on 7/7/17, **you will need to come to the surgery to request for a new username and password in order to have access to the Patient Access Service again.**

We anticipate the changeover to progress smoothly but may experience some initial “teething problems” which we endeavour to resolve as quickly as we are able.

We would respectfully request your patience & understanding during this time.

Thank you in advance for your co-operation.

2. **Shingles Vaccine – Change to Eligibility Criteria**

From 1st April 2017 patients will be eligible for the Shingles vaccine from the day they turn 70 and 78 years of age.

People who were eligible in earlier years under the old arrangements will still be eligible for immunisation, until their 80th birthday. These are people who were aged 71, 72, 73 and 79 on 1st September 2016.

3. **Scott Park Surgery PPG Fundraising for Medical Equipment**

The PPG committee is raising funds for a defibrillator to give our patients the best possible care. A defibrillator is used to aid resuscitation of a person who has suffered a Cardiac Arrest.

The PPG has set up a voluntary donation box in the Practice waiting room for anyone who would like to make a donation to the cause.

All donations will be gratefully received to enable us to reach our goal.

Big thanks to everyone who has made a donation so far. With your help we can make sure that Scott Park Surgery is better equipped to benefit our Patients visiting the surgery.

4. **Patient Participation Group (PPG)**

The PPG is looking for new members. Meetings are held four times a year, normally of 2 hour duration.

Purpose of the PPG:

- To give practice staff and patients the opportunity to discuss topics of mutual interest in our own practice
- Reviewing services offered by local clinics and hospitals to ensure that patient needs are being met.
- Represented on the Southend Commissioning Group advising on what services are needed in Southend
- Adding to the equipment and services available for practice use that is not supplied under the NHS.

If you think you can assist in any way please contact the surgery.