

Scott Park Surgery

Patient Participation Group Newsletter April 2014

1. Patient Participation Group

We have had our second Practice Patient Participation Group meeting on 29th April 2014. We are still looking for new members to join the group. If you are interested and would like to find out more, please give your name and email address to one of the receptionists and we will get in touch.

2. Non – Emergency Patient Transport Service.

A new telephone number for Non-Emergency Patient Transport Service has been issued to patients: 01245 444580. With immediate effect, practices no longer book transport service on patient's behalf for their first hospital appointment. Patients who request to receive transport must call East of England Ambulance Service 01245444580, the ambulance team will go through the eligibility criteria with the patient.

3. The Birthday Bug Booklet

This is an information book regarding 111 service for patients with children. Details and booklet are available in the waiting areas and on Surgery's website.

4. Named GP for Patients aged 75 and over

From the 1st April 2014 patients aged 75 and over will have a named GP.

5. Patient Access to their GP Record

From 1st October 2014 GP Practices will offer a facility for patients to view online, export or print any summary information from their records relating to medications, allergies, and adverse reactions. Details are to follow.

6. Summary Care Record

A Summary Care Record is an electronic record which contains information about the medicines you take; allergies you may suffer and bad reactions to medicines you may have. Having this information stored in one place makes it easier for healthcare staff to treat you in an emergency or when your GP surgery is closed. Patients are automatically opted in unless they decide to opt out. If you want to opt out of the Summary Care Record, please inform one of the receptionists.

7. Care.Data Programme

Information regarding the Care.Data Programme would have come in the post. Please read the information carefully. Patients will be automatically opted in unless they decide to opt out. If you wish to opt out of the Care.Data Programme please inform one of the receptionists.

You can get Information regarding the programme by visiting the NHS Choices website at www.nhs.uk/caredata or call the dedicated patient information line on 0300 4563531.

8. Surgery Website

The Surgery website is available to book GP appointments and request repeat prescriptions on-line. The address is: www.scottparksurgery.co.uk for further details.