# 1. Flu Vaccination

i. <u>Children who are aged 2, 3 and 4 years old on 1<sup>st</sup> September 2015</u> - Children in this age group would be entitled to the intranasal flu vaccination administered as a 'puffer' up the nose or as an injection if contraindicated.

These will be available to book from mid-October 2015.

- ii. <u>Adults</u> Flu vaccinations are now available to book for patients aged 65 and over, and also for other age groups in the 'at risk' categories including carers, pregnant ladies or those morbidly obese. These are available to book from 17<sup>th</sup> September 2015.
- iii. Patients who have on-line access can book their flu appointments on-line but anyone who has booked their flu appointment and are not in any of the eligible categories will have their appointment cancelled without notice.

## 2. Shingles Vaccinations

Patients who were born on or between :

02.09.1944 to 01.09.1945 02.09.1943 to 01.09.1944 02.09.1942 to 01.09.1943 02.09.1936 to 01.09 1937 02.09.1935 to 01.09.1936

are eligible for the shingles vaccination. These are patients aged 70, 71, 72 or 78, 79 on  $1^{st}$  September 2015.

Please contact the Surgery to arrange an appointment.

#### 3. DNA Appointments

Please can patients who are unable to attend their arranged appointment to contact the surgery to cancel the appointment. This would free up an appointment for other patients that need one.

### 4. New Locum Doctor

A female Locum Doctor has joined the practice and has been holding clinics since 1st June 2015.

### 5. Surgery Patient Toilets

The Patient toilets in the surgery will be kept locked and only opened and closed after use by the surgery staff on request from a patient. We apologise for any inconvenience caused.

### 6. Appointment Reminder Service Via Text

Southend CCG has confirmed that the text messaging service provide by GP Practices will continue in the foreseeable future.

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