

**Patient Participation Group Newsletter February 2017**

**1. NEW: February & March 2017 only - Additional out-of-hour appointments available for both Doctor and Nurse:**

In addition to the routine Monday extended hours: Doctor 7.00 pm – 7.15pm, Nurse 7.15 pm – 7.30pm

Tuesday, Thursday & Friday: 6.30pm - 6.45pm (Doctor & Nurse)

(Day & Hour may change)

Book your appointment by speaking to reception or on [www.scottparksurgery.co.uk](http://www.scottparksurgery.co.uk)

**2. Patient Online Access**

Patient aged 16 years and over can apply to have online access to book Doctor appointment, request repeat medication or view detailed coded records. Application form is available from reception or can be downloaded from [www.scottparksurgery.co.uk](http://www.scottparksurgery.co.uk) .

**3. Scott Park Surgery PPG Fundraising for Medical Equipment**

The PPG committee is raising funds for a defibrillator to give our patients the best possible care. A defibrillator is used to aid resuscitation of a person who has suffered a Cardiac Arrest.

The PPG has set up a voluntary donation box in the Practice waiting room for anyone who would like to make a donation to the cause.

All donations will be gratefully received to enable us to reach our goal.

Big thanks to everyone who has made a donation so far. With your help we can make sure that Scott Park Surgery is better equipped to benefit our Patients visiting the surgery.

**4. Patient Participation Group (PPG)**

The PPG is looking for new members. Meetings are held four times a year, normally of 2 hour duration.

**Purpose of the PPG:**

- To give practice staff and patients the opportunity to discuss topics of mutual interest in our own practice
- Reviewing services offered by local clinics and hospitals to ensure that patient needs are being met.
- Represented on the Southend Commissioning Group advising on what services are needed in Southend
- Adding to the equipment and services available for practice use that is not supplied under the NHS.

If you think you can assist in any way please contact the surgery.